ERIC Database User Survey
70 Off-Site Graduate Students Surveyed

1. Are you familiar with the ERIC (Educational Resources Information Center) database, an index to journal articles and research reports in the field of Education?

- yes: 86%
- no: 14%

2. If yes, how frequently do you use the database?

- daily: 8
- weekly: 13
- once a month: 20
- several times a year: 17
- seldom: 13
- other: 7
- no answer: 0

3. For what purposes do you use the ERIC database?

- info/work: 35
- info/courses: 32
- info/diss.,thesis: 17
- to stay updated: 14
- other: 7
- no answer: 4
4. Were you aware that the *ERIC* database is available from several different sites on the Internet?

5. Which of the free open access Internet sites do you use to access the ERIC database?

6. Which of the two versions do you use most frequently?
7. Which versions of *ERIC*, available only from the **Library’s homepage**, do you use?

![Bar chart showing the number of people using SilverPlatter, FirstSearch, Both, no answer, or not sure.](chart1.png)

<table>
<thead>
<tr>
<th>Version</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>SilverPlatter</td>
<td>19</td>
</tr>
<tr>
<td>FirstSearch</td>
<td>8</td>
</tr>
<tr>
<td>Both</td>
<td>35</td>
</tr>
<tr>
<td>no answer</td>
<td>1</td>
</tr>
<tr>
<td>not sure</td>
<td>0</td>
</tr>
</tbody>
</table>

8. Which of the two versions do you use most frequently?

![Bar chart showing the number of people using SilverPlatter, FirstSearch, no answer, or not sure.](chart2.png)

<table>
<thead>
<tr>
<th>Version</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>SilverPlatter</td>
<td>16</td>
</tr>
<tr>
<td>FirstSearch</td>
<td>10</td>
</tr>
<tr>
<td>no answer</td>
<td>41</td>
</tr>
<tr>
<td>not sure</td>
<td>3</td>
</tr>
</tbody>
</table>

9. Were you aware that the versions of *ERIC* available only through the Library’s homepage (*SilverPlatter* and *FirstSearch*) offer links to the Library’s catalog so that you can quickly check to see if the WSU Library owns journals you need?

![Pie chart showing the percentage of people who answered yes, no, or no answer.](chart3.png)

- Yes: 46%
- No: 47%
- No answer: 7%
10. Would the link to the Library catalog be an advantage to you?

- Yes: 76%
- No: 14%
- No answer: 10%

11. Were you aware that the versions of ERIC available only through the Library’s homepage offer links to the full text of some journal articles?

- Yes: 44%
- No: 52%
- No answer: 4%

12. Would links to full text articles be an advantage to you?

- Yes: 97%
- No: 3%
13. If you were able to print the full text of *ERIC* documents (the reports currently only available on microfiche) directly from a search on the *ERIC* database, would this be a feature that you would use?